



NEWBURYPORT **M A R I N A S**

Thank you for choosing Newburyport Marinas. We appreciate that you have made the decision to bring your boat to us. We value you as a guest and make the following pledge to you:

- **We pledge to treat you with respect**
- **We pledge to be honest**
- **We pledge to communicate with you on a timely basis**
- **We pledge to be fair and reasonable in all of our business practices**
- **We pledge to give you the best service we possibly can**
- **We pledge to stand behind our product**
- **We pledge to be attentive and to listen**

Our guest service pledge is the fundamental basis on which Newburyport Marinas conducts business.

It is our goal is to exceed all of your expectations.

If for any reason you feel we are not living up to our pledge, please contact one of our managers listed below.

Butch Frangipane (978) 462-6500

Jay Larcome (978) 462-3990

Randall Lyons (978) 465-9110

Richie Twomey (978) 465-9110